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Ventra



WHERE TO PURCHASE TICKETS

Mobile Ticketing — Use your mobile device and purchase all Metra ticket types via the new Ventra App. Download the free app from the Apple App StoreSM or Google PlayTM.

Downtown/Outlying Stations — All Metra ticket types can be purchased at downtown stations, or at outlying stations where a ticket agent is on duty. Credit and debit cards accepted.

On the Train — A One-Way cash fare can be purchased on the train from the conductor. However, if an agent is on duty at the station where you boarded, **the conductor will charge a surcharge for cash fares purchased on the train.**

Ticket-By-Internet — Visit the website for more information.

Metra Passenger Services
Weekdays 8 a.m. - 5 p.m.
(312) 322-6777

Transit Information Center
Daily 6 a.m. - 7 p.m.
836-7000 (Any Local Area Code)

*To inquire about lost articles, call
Metra's lost and found office at (312) 322-4269.*

Metra Website: metrarail.com

CHECK ACCEPTANCE POLICY

Personal checks will be accepted only for the amount of transportation charges (\$10.00 or more). Checks must be made payable to Metra. Personal checks must include name, address, home and work phone numbers. A valid Illinois, Indiana or Wisconsin drivers license, or a state issued photo identification card is required. An assessment will be charged for any check returned by the bank on which drawn. This charge will be added to the face amount of the check and included in the amount due.

FORM 90 02/18

FARES EFFECTIVE FEBRUARY 1, 2018

Column A lists fares to/from downtown Chicago.

Reduced Fares are available for Senior Citizens and Customers with Disabilities who have an RTA-issued Reduced Fare Permit.
Reduced Fares are also available for Students and Children.

ZONE	STATION	TICKET CLASS	A	C	D	E	G
A	UNION STATION	ONE-WAY	\$ 4.00				
		10-RIDE	38.00				
		MONTHLY	116.00				
		REDUCED ONE-WAY	2.00				
		REDUCED 10-RIDE	19.00				
REDUCED MONTHLY	70.00						
C	*Summit	ONE-WAY	5.50	\$ 4.00			
		10-RIDE	52.25	38.00			
		MONTHLY	159.50	116.00			
		REDUCED ONE-WAY	2.75	2.00			
		REDUCED 10-RIDE	26.25	19.00			
REDUCED MONTHLY	96.25	70.00					
D	*Willow Springs	ONE-WAY	6.25	4.25	\$ 4.00		
		10-RIDE	59.50	40.50	38.00		
		MONTHLY	181.25	123.25	116.00		
		REDUCED ONE-WAY	3.00	2.00	2.00		
		REDUCED 10-RIDE	28.50	19.00	19.00		
REDUCED MONTHLY	105.00	70.00	70.00				
E	*Lemont	ONE-WAY	6.75	5.50	4.25	\$ 4.00	
		10-RIDE	64.25	52.25	40.50	38.00	
		MONTHLY	195.75	159.50	123.25	116.00	
		REDUCED ONE-WAY	3.25	2.75	2.00	2.00	
		REDUCED 10-RIDE	31.00	26.25	19.00	19.00	
REDUCED MONTHLY	113.75	96.25	70.00	70.00			
F	Romeoville	ONE-WAY	7.25	6.25	5.50	4.25	
		10-RIDE	69.00	59.50	52.25	40.50	
		MONTHLY	210.25	181.25	159.50	123.25	
		REDUCED ONE-WAY	3.50	3.00	2.75	2.00	
		REDUCED 10-RIDE	33.25	28.50	26.25	19.00	
REDUCED MONTHLY	122.50	105.00	96.25	70.00			
G	*Lockport	ONE-WAY	7.75	6.75	6.25	5.50	\$ 4.00
		10-RIDE	73.75	64.25	59.50	52.25	38.00
		MONTHLY	224.75	195.75	181.25	159.50	116.00
		REDUCED ONE-WAY	3.75	3.25	3.00	2.75	2.00
		REDUCED 10-RIDE	35.75	31.00	28.50	26.25	19.00
REDUCED MONTHLY	131.25	113.75	105.00	96.25	70.00		
H	JOLIET	ONE-WAY	8.25	7.25	6.75	6.25	4.25
		10-RIDE	78.50	69.00	64.25	59.50	40.50
		MONTHLY	239.25	210.25	195.75	181.25	123.25
		REDUCED ONE-WAY	4.00	3.50	3.25	3.00	2.00
		REDUCED 10-RIDE	38.00	33.25	31.00	28.50	19.00
REDUCED MONTHLY	140.00	122.50	113.75	105.00	70.00		

ZONES B IS NOT SHOWN. FARES ARE BASED ON TRAVEL THROUGH THIS ZONE.
* NO TICKETS SOLD AT THESE STATIONS.

A \$5.00 penalty will be charged in addition to any incremental charges (\$1.00 for the first zone and 50¢ for each additional zone, 50¢/25¢ for reduced fare) for travel beyond the zone limits of your ticket if you fail to notify the conductor. A \$1.00 surcharge will be added to your fare for currency transactions involving \$50.00 bills and larger.

Buy on the go from your smartphone with the new Ventra App. Download now.



METRA
HERITAGE CORRIDOR
Chicago to
Joliet

**EFFECTIVE
FEBRUARY 5, 2018**

CHICAGO (CUS)

- Summit
- Willow Springs
- Lemont
- Romeoville
- Lockport

JOLIET

DOWNLOAD THE APP NOW

- SCHEDULES
- TICKET OPTIONS
- FARES
- GENERAL INFO

metrarail.com
For the most up-to-date information



Joliet to Chicago - Monday through Friday

ZONES	STATIONS		914	916	918
H	JOLIET	LV:	5:45 AM	6:25 AM	7:05 AM
G	Lockport		5:51	6:31	7:11
F	Romeoville		5:54	6:34	7:14
E	Lemont		6:01	6:42	7:22
D	Willow Springs		6:10	6:51	7:32
C	Summit		6:19	7:00	7:42
A	CHICAGO (Union Station)	AR:	6:52	7:32	8:12

Chicago to Joliet - Monday through Friday

ZONES	STATIONS		915	917	919	921
A	CHICAGO (Union Station)	LV:	2:45 PM	4:50 PM	5:25 PM	6:12 PM
C	Summit		3:10	5:15	5:49	6:36
D	Willow Springs		3:17	5:22	5:57	6:43
E	Lemont		3:26	5:31	6:06	6:52
F	Romeoville		3:30	5:35	6:10	6:56
G	Lockport		3:36	5:42	6:16	7:02
H	JOLIET	AR:	3:51	5:56	6:31	7:18

 ALL STATIONS ARE ACCESSIBLE.

STATION INFORMATION

STATION	LOCATION	PHONE
Joliet	4 North Michigan	(815) 723-2244
Lockport	13th St. & State St.	†
Romeoville	899 E. Romeo Rd.	†
Lemont	101 Main St.	†
Willow Springs	87th St. & Archer Ave.	†
Summit	Center St. & Hanover Ave.	†
Chicago	210 S. Canal St.	

† No agent at this station

GENERAL INFORMATION

All information in this timetable is subject to change without notice. Visit metr rail.com for updates, regulations and restrictions. Metra is not responsible for lost articles, errors in timetables, or for inconvenience or damage resulting from missed stops, delayed, cancelled or missed trains, failure to make connections or shortages of equipment.

GENERAL INFORMATION CONTINUED

Bicycles: Small folding bicycles in protective covers are permitted on all trains. Standard bicycles are accommodated on a first come first serve basis on weekday off-peak hours and on weekends. There is no guarantee that there will be space available on an initial or return trip (this includes late night trains). Bicycles are permitted on weekday trains arriving in Chicago before 6:31 AM and after 9:30 AM and leaving Chicago before 3:00 PM and after 7:00 PM. Metra reserves the right to ban bikes on trains during special events. **Train crews have the final authority on accommodating bicycles.** Crews may prohibit a cyclist from boarding or require a cyclist to detrain due to overcrowding or if priority seating is needed for customers with disabilities.

Five bicycles are allowed in the priority seating areas on each accessible car. Cyclists are required to tightly secure their bike to the lower railing of the folding seat with a bungee cord or other device. Cyclists should visit metr rail.com to review the complete bicycle policy.

Quiet Car® Program: Quiet Cars are available on all weekday rush hour trains arriving downtown at or before 9 a.m. and departing downtown between 3:30 p.m. and 6:30 p.m. Quiet Cars are the second cars from both ends of the train with six or more cars. On trains of five cars or less, the Quiet Car is the second car from the engine. *(Quiet Car is a registered service mark of Amtrak.)*

Baggage: There is no checked baggage on Metra trains. Because of limited space, non-folding carriages or other large items cannot be carried. Baggage should not block aisles or other seats.

Pets: Service animals assisting customers with disabilities are permitted on trains. Small pets in travel carriers are allowed on weekends.

Stop Overs / Transfers: On board personnel must be notified before your ticket is punched.

Lost Tickets / Refund Information: No refund or replacement ticket will be issued for lost, destroyed or stolen tickets. For policy details on refunds visit metr rail.com or consult a ticket agent. You may also complete a refund form and mail it, along with your ticket to Metra Revenue Accounting Department 547 W. Jackson Blvd. Chicago, IL 60661. Monthly Pass refunds will be subject to a \$5.00 handling fee.

CONNECTING SERVICES

CTA Connections: Many buses board at the Union Station Transit Center on Jackson, including popular routes to Navy Pier, North Michigan Avenue and Illinois Center.

Board CTA Blue Line trains at the Clinton/Congress subway station, two blocks south of Union Station. Board CTA Brown, Orange, and Purple Line trains at the Quincy/Wells Elevated Station, three blocks east of Union Station.

Seasonal service is also available to the United Center, Soldier Field and the Lakefront Museums.

Pace Connections: Pace buses connect with Metra trains at a number of suburban stations, primarily at peak rush hour periods.

Uber: Download the app, request a ride, and a nearby driver will arrive in minutes. New to Uber? Use promo code METRACONNECT for your first ride free up to \$15 off.

RTA Trip Planner: The RTA Trip Planner makes it easy to connect to CTA and Pace services. Visit RTAchicago.com, enter your starting and destination points, and click "TAKE ME THERE!"

A FEW CONSIDERATIONS

When using electronic devices or cell phones listen or speak at a volume that does not disturb other passengers.

No smoking is allowed on any trains, in stations or within 15 feet of station and enclosed area entrances, (this includes E-Cigarettes).

Reserving seats with parcels or coats is strictly prohibited.

Please refrain from placing feet on seats or upper deck railings.

Please keep doorways and aisles clear especially when passengers are attempting to exit or board at their stations.

Shoes, shirts and cover-ups for swimsuits are required to be worn when riding the train.

Passengers whose conduct is disorderly or abusive will not be allowed on, or will be asked to leave the train.

Obscene language, or that which is disturbing to others is prohibited.

Hoverboards are not permitted on Metra trains.

TICKET INFORMATION

Monthly Pass — Save over 30%. Good for unlimited travel between the fare zones indicated on the ticket during a calendar month. The Monthly Pass is valid until noon on the first business day of the following month. The pass is not transferable. Refunds are subject to a \$5.00 handling fee.

10-Ride Ticket — Save 5%. Good for ten one-way trips between the fare zones indicated on the ticket. Valid for one year ticket can be shared by people riding together. Non-refundable.

One-Way Ticket — Good for one-way travel between the fare zones indicated on the ticket. Valid for 90 days from date of purchase. Non-refundable.

Link-Up — Monthly ticket holders can purchase a Link-Up for connecting travel on CTA and Pace buses. CTA usage is restricted to the 6:00 to 9:30 a.m. and 3:30 to 7:00 p.m. weekday rush hour periods.

Pace PlusBus — Good for unlimited travel on all Pace suburban buses during a calendar month. Must be purchased in conjunction with a Metra Monthly Pass.

Regional Rail Program — *(Not applicable on the South Shore Line)* A Monthly Pass, 10-Ride or One-Way ticket can be used for travel between same zones on any Metra line.

Children's Weekday Fares — Children 6 and under ride free when accompanied by a fare-paying adult (up to three children free per adult). Children 7-11 save approximately 50% on a One-Way ticket. Under no circumstance will children under seven years of age be permitted to travel alone.

Student Fares — Full time students enrolled in an accredited grade school or high school can purchase a reduced One-Way, 10-Ride or Monthly Pass. Student fares are in effect at all times. When purchasing a ticket, students must present a valid letter of certification from their school (on school stationery) or present a valid school I.D. (both are valid through the end of the calendar year) bearing the student's name, school name and authorized signature. Student identification card or letter of certification must be displayed along with the ticket to the conductor. Failure to do so will result in full fare payment. Student tickets are not transferable.

Group Fares — For prearranged groups consisting of 25-135 people call 312-322-6772 or visit metr rail.com for details.

Senior Citizen/Disability Fares — Senior citizens 65 or older, customers with disabilities, and Medicare cardholders who have an RTA-issued Reduced Fare Permit are eligible for a reduced fare ticket. If you are enrolled in the Benefit Access program and have an RTA-issued Ride Free Circuit Permit, you are eligible to ride free. If you are not in possession of a RTA Reduced Fare Card you must contact the RTA to apply at (312) 913-3110.

U.S. Military Fares — Military personnel who produce proper active duty identification are eligible for a reduced one-way and ten-ride fare.