

MOTELS WITH 24-HOUR SERVICE

Best Western Hotel.....815.372.1000
1280 W. Normantown Rd., Romeoville

Comfort Inn.....630.226.1900
1235 Lakeview Drive, Romeoville

Country Inn & Suites.....630.378.1052
1265 Lakeview Drive, Romeoville

Extended Stay America.....630.226.8966
1225 Lakeview Drive, Romeoville

Super 8 Motel.....630.759.8880
1301 S. Marquette Drive, Romeoville

USEFUL TELEPHONE NUMBERS

Romeoville Police Department
Emergency.....9-1-1
Non-emergency.....815.886.7219

Romeoville Fire Department
Emergency.....9-1-1
Non-emergency.....815.372.4040
Fire Prevention.....815.372.4045

Village of Romeoville.....815.886.7200
13 Montrose Drive
Water Department.....815.886.7200
Building Department.....815.886.7203

NICOR.....888.642.6748
Commonwealth Edison Co.....800.334.7661
Telephone Service Repair.....611
Change/Disconnect.....800.244.4444

OTHER TELEPHONE NUMBERS

Emergency Vets.....630.960.2900
Valley View School District 365-U....815.886.2700
NICOR Gas.....888.642.6748
Com Ed.....888.611.4466
Pharmacy—24 hours.....815.293.3406
Walgreens498 Weber Road

American Red Cross.....312.729.6100
Community/Disaster Services

NOTES

AFTER THE FIRE



Prepared by:
Romeoville Fire Department
18 Montrose Drive
Romeoville, Illinois 60446

Dear Resident:

On behalf of the Village of Romeoville I would like to extend our sincere regrets concerning your recent fire loss. I know words cannot bring much comfort to you at this time.

However, we have put this pamphlet together to make you aware of assistance available to you which may be able to lessen your loss and possibly help you to return your home or business to normal with much less trauma involved.

Please use this booklet as a guide through this difficult time. If you need any assistance, which we may be able to provide, please contact my office at 886-7229 or the On Duty Shift Commander at 815.372.4040.

Sincerely,

Chief Kent Adams

- b. If the electric has been shut off: Contact an **electrical contractor** to check the electrical service in your home before reinstating electric. In most cases he can reinstate service after his inspection.

Commonwealth Edison should be contacted at 1-800-334-7661 if your meter has been pulled.

The Fire Department may remove main electrical breakers or mains, pull the meter, or in some cases have Commonwealth Edison cut power at the pole. What may be done depends upon the size and location of the fire and the conditions at the time.

- c. If the water has been shut off: Contact a plumber to inspect the water service in your home before reinstating service. Copper water pipes and soldered connections may melt during a fire. Inspection will eliminate further water damage to your home.

- d. **Telephone Service**—to change or disconnect your phone service, call **1-800-244-4444**.

- 5. Empty freezer and refrigerator completely if electricity is off. If unit or seals around doors have not been damaged by fire or heat and the contents are still cold or frozen, the food should be OK to use. Food that is damaged should be inventoried before disposal.
- 6. Do not use any canned goods which have rusted, bulged or are badly dented, or any exposed food items which have been subjected to excessive heat. These items should be inventoried before disposal. Useable cans should be washed before opening.
- 7. Do not use stereos, TV's, or any electrical appliances if they have been wet until they are checked and approved by a service company.

IMPORTANT FACTS TO KNOW:

- 1. If necessary, the Fire Department will, at your insurance company's expense, contact a **board-up service** to secure the building. The Romeoville Police Department will be contacted to check on your home if you have to leave.
- 2. The Fire Department investigates all fires to determine the origin and cause of the fire. If you or your insurance company wish a copy of the fire report call 815.886.7231.

If you require any other information or assistance, contact one of the following:

Chief Kent Adams.....886.7229
Shift Commander.....372.4040

- 3. If a fire has made your home uninhabitable for a length of time, you can contact the appropriate Township Assessor's Office for a tax credit for the length of time the building is uninhabitable.

DuPage Township.....630.759.1315
241 Canterbury Lane
Bolingbrook, Illinois 60440

Lockport Township.....815.838.0780
222 W. 9th Street
Lockport, Illinois 60441

- 4. If you must seek lodging elsewhere, remember to put in a temporary change of address with the Post Office.....815.886.9040

- 5. Whether you are insured or not, any losses that are incurred by the fire that your insurance does not cover may be taken off your Federal Income Tax. You must keep an accurate list of fire related expenses and fire losses. Contact your **tax advisor** or the **Internal Revenue Service**

Federal Number.....1.800.829.1040
State Number.....1.800.732.8866

- 6. You will be contacted by the department representative within 24 hours of your loss. Please call 815-372-4040 and leave your cell phone number or some other telephone number in which we can contact you.

ADDITIONAL RESOURCES

www.redcross.org
www.usfa.fema.gov

THINGS TO DO IMMEDIATELY AFTER A FIRE

- 1. Contact your **Insurance Agent** as soon as possible. Please be cautious before signing any documentation. Verify through your insurance agency that the adjuster was sent by your insurance company. You may be approached by a public adjuster who may not have been sent by your insurance company.
- 2. Remove and **inventory all valuables** as soon as possible.
- 3. If your home has suffered smoke damage, remove all clothing, draperies and linens as soon as possible. Dry cleanables should be taken to a cleaner at once. Washables should be washed two times. These items should be inventoried and all cleaning receipts should be kept for reimbursement from your insurance carrier.
- 4. Utilities: If the Fire Department has shut off the gas, electric or water, please be safe and follow these steps.
 - a. If the gas has been shut off: Contact NICOR at 888-642-6748 to check the gas service in your home. If the service is OK they will restore your service and relight all your pilot lights. Pilot lights may be found in stoves, ovens, hot water heaters, heating units, clothes dryers, etc.