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Romeoville Achieves Gold Recognition for Water Ambassador Program

The Public Works Department was recognized at the last Village Board Meeting for their work in achieving a Gold Level recognition for their participation in the American Water Works Association Illinois Section of the Water Ambassador Program.

The ISAWWA Water Ambassador Program is an initiative created to elevate public perception, knowledge, and consumer education of the water industry. This program aims to accomplish these goals by presenting a new communication platform of educational and promotional content in a manner that is relevant, engaging, and consistent among participants. This program is open to public and private water utilities.



To achieve the Gold Level, the department had to participate in four different program sections including elected official education, consumer education: the value of water, consumer education: industry understanding, and industry related events. Each of these sections promotes the education of water conservation as well as the process of water treatment, management, and the infrastructure that carries it. When everyone has a better understanding of water, good decisions can be made on how best to plan for the future.

“We are tremendously proud of our Public Works Department for taking the lead on the educational elements necessary for this recognition,” said Mayor Noak. “I believe it is important that we all have a strong understanding of the water system, especially as we prepare for a new water source.”

You can follow Romeoville social media channels to see posts about water education and come to the Public Works Open House on May 20th to ask questions and learn even more about the system that serves the whole community!